



## **JOB DESCRIPTION**

**Title:** Microsoft Dynamics 365 Junior Developer  
**Reports to:** Managing Director/Operations Manager  
**Based at:** ixRM Limited, 12 Cliffe Park Way, Bruntcliffe Road, Morley, Leeds, LS27 0RY

### **Job Purpose**

To support the development, deployment, customisation and integration of Microsoft Dynamics 365 solutions to deliver customer requirements and specifications.

### **Key responsibilities**

- To support the creation of solutions that meet and exceed the customer requirements to deliver an excellent customer experience
- Customise Dynamics 365 forms, views, workflows, charts and dashboards and write javascript
- Working with the Technical Architect in the end-to-end building of plug-ins, custom workflow activities, Javascript and HTML web resources as well as custom integration interfaces and building Azure Apps
- Assist in the management of data migration/integration projects using tools such as Scribe and custom development where required
- Assist in the development and support of custom and/or Microsoft Portals
- Design reports for customers using Microsoft Dynamics 365 and/or PowerBI
- Provide technical and troubleshooting support to the Support Consultants as required
- Continually learn and develop skill base
- Work with the latest technology including PowerApps, PowerBI and Power Automate
- Support the Managing Director and Technical Architects with research and any other projects as directed and as required
- Comply with all Health and Safety requirements

### **Person Specification**

- Experienced at configuring and customising Dynamics 365
- Knowledge of design/system build using out of the box tools and other Microsoft products
- Knowledge of related technologies such as SharePoint, Flow, PowerApps, PowerBI, PHP and portal support
- Enjoy working collaboratively as part of a team
- Self-motivated with a commitment to exceeding customer expectations and ability to work on own initiative if required
- Good communication skills including a good telephone manner
- Problem solving skills and the ability to think creatively about problems
- Well organised with good time management & the ability to meet deadlines
- Driven to continuously learn and develop