



JOB DESCRIPTION

Title: Microsoft Dynamics CE 365 Technical Architect / Lead Developer
Reports to: Managing Director
Based at: ixRM Limited, 12 Cliffe Park Way, Bruntcliffe Road, Morley, LS27 0RY

Job Purpose

To configure, customise, and extend Microsoft Dynamics 365 CE solutions to deliver customer requirements and specifications.

Key responsibilities

- To create solutions that meet and exceed the customer requirements to deliver an excellent customer experience
- Customise Dynamics 365 forms, views, workflows, charts and dashboards
- End-to-end building of Dynamics 365 Plug-ins, Power Automate Flows, PowerApps, Workflow Assembly, JavaScript and HTML web resources as well as custom integration interfaces and Azure functions
- Managing data migration/integration projects using tools such as Scribe and custom development when required
- Continually learn and develop skill base
- Design reports for customers using Microsoft Dynamics 365 and/or PowerBI
- Supporting, coaching and mentoring technical colleagues
- Support the Managing Director with research and any other projects as directed and as required
- Comply with all Health and Safety requirements

Person Specification

- Experienced at configuring, customising and extending Microsoft Dynamics 365
- Excellent design/system architecture skills using out of the box tools and other Microsoft products
- A proven track record of development projects including sales, marketing and customer service components
- Knowledge of related technologies such as SharePoint, Flow, PowerApps, PowerBI
- Able to communicate effectively at all levels
- Excited to share knowledge with others
- A desire to help others and to build long-term mutually beneficial relationships
- An understanding of various business sectors, business process and industry best practice
- Enjoy working collaboratively as part of a team
- Self-motivated with an ability to work on your own initiative
- Strong report writing skills and excellent verbal communication skills, including a good telephone manner
- A commitment to delivering excellent customer service
- Problem solving skills and the ability to think creatively about problems
- Well organised with the ability to prioritise tasks based on urgency
- Punctual with great time-management & ability to meet deadlines
- Driven to continuously learn and develop